

*Services Table*

Service	Description	Location	Cost (£)
<b>Learning Clinic Consultation</b>	<p>On veterinary referral, we offer 2-hour monthly clinic appointments, sufficient for an <u>initial</u> assessment to work out the underlying causes of the behaviour problem and to offer <u>management strategies</u>. You can come back the following month for further face-to-face support, or fit into some of our other services.</p> <p>Detailed notes related to the pet's problem and a dog training manual (if required) are included. 3 months' phone/email follow-up is also provided.</p> <p>The clinic is also an ideal learning environment for budding pet behaviourists. Our senior behaviourist will be supervising the consultation and providing advice, but an advanced student will be leading the consultation. Moreover, up to three other students will be quietly sitting in with us.</p> <p>Note a thorough assessment of the behaviour and a tailored behaviour modification plan cannot be attained within the clinic environment - a home visit would instead be required. The full fee is required in advance.</p> <p>Not all individuals suit the clinic environment. We rarely require your cat or parrot to be brought into the clinic.</p>	Birmingham	200
<b>Associate Behaviourist Home Consultation</b>	<p>2-hour home visit on referral from a veterinary surgeon and a tailor-made behaviour modification plan. This consultation would be led by one of our associate behaviourists. Moreover, 3 months' telephone and email follow-up support provided.</p> <p>Further follow-up visits can be provided for an additional fee (see below).</p> <p>This service is suitable for dogs and cats.</p>	Zone 1	300
		Zone 2	320
		Zone 3	340
		Zone 4	360
		Zone 5	380
<b>Parrot Online Video Consultation</b>	<p>When parrot owners are not within travelling distance of Birmingham, an online video consultation still allows us to see you and your bird in your normal environment, so we can see how you all interact and make as thorough an assessment of the behaviour problem as possible. An avian veterinary referral is still required. A tailor-made behaviour modification</p>		150

	plan and 12 months' email follow-up support is included.		
<b>Follow-up Appointments</b>	If further follow-up in person is necessary, we can come to you, or you can come one of our clinics. Alternatively, if appropriate, we can meet you on one of your local walks. The appointment lasts 1 hour.	Online	40
		Clinic	40
		Zone 1	60
		Zone 2	80
		Zone 3	100
		Zone 4	120
		Zone 5	140
<b>First One-to-one Training Session</b>	1½-hour home visit (or online), includes a dog training manual (if needed) and any detailed notes we think your pet would find useful. We take some details and find out what you want to achieve from training, then we get started. We look at topics such as recall, simple obedience signals and scent-work. <i>Training is available for <u>all</u> species!</i>	Online	50
		Zone 1	65
		Zone 2	85
<b>Follow-up One-to-one Training Session</b>	1-hour home visit (or online), or we can meet at another location, such as on a walk (travel zone prices apply). Follow-up sessions are set-up to suit you.	Online	30
		Zone 1	45
		Zone 2	65

Feel free to give us a call for a no obligations chat. You can read more about us on our web site.

Please contact us for further information about our services for **other species**, as well as our general enrichment advice service.

We also provide **free staff CPD and client talks** to veterinary practices.

#### **Location Details**

**Birmingham Clinic:** Birmingham Friends of the Earth, The Warehouse, 54-57 Allison St, Digbeth, Birmingham, B5 5TH

**Zone 1:** within 10 miles of our office

**Zone 2:** within 20 miles of our office

**Zone 3:** within 30 miles of our office

**Zone 4:** within 40 miles of our office

**Zone 5:** within 50 miles of our office

If you live outside our travel zones, return travel is charged at £1/mi beyond Zone 5. *Note there is a one-off surcharge of £20 for evening appointments in your home. No further surcharge is taken for evening follow-up appointments.*

*When you book a service with us, it is given that you accept and agree to abide by our terms and conditions (see our web site or ask us for further details).*